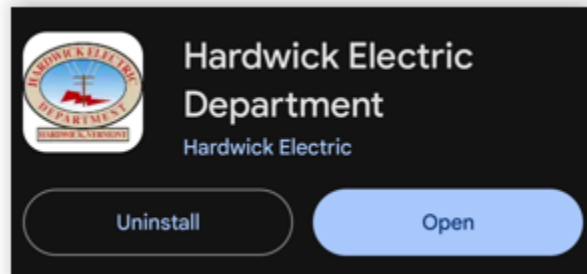


Hardwick Electric Department has an APP!

What is the app called?

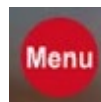
- The app is called “Hardwick Electric Department” and has the HED logo as the app picture.



Logging in:

- If you have used the option at hardwickelectric.com to log into your account, the app will use the same log in credentials.
- If you have never logged into your account, you can set up your account from the app.

Click on the red circle “Menu” button on the bottom of the screen, a “New User” option will pop up and you can create an account.



How do I view more than one of my accounts?

- Click on the red “Menu” button on the bottom of your screen, then click on “My Account” and then “Account List.” That will allow you to toggle between your accounts if your accounts have the same member number. If all your accounts are not visible, please contact us.

How can I make/schedule a payment?

- After logging in, click the red “Menu” button at the bottom of your screen, there will be a “Payments” tab that you can choose to either make a payment, schedule a payment, or set up auto-pay. Bill/payment history will be under this tab as well!

**If you have any questions, you may call us at 802.472.5201 or email us
customerservice@hardwickelectric.com**